# User Testing Report 5

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| **Moderator:** Luca Minotti | | | | |
| **Test User:** Silvia L. | | | | |
| **Task** | | **Time** | **Assistance** | **Comments** |
| *T1* | *Register to a Webinar* | 4 min 46 sec | At the end of the task the user is not sure if the registration to the webinar is completed or she has to perform other steps. She is notified by the moderator that the registration has actually been completed. | Initially, the user looks for a “Webinar” section in the header. Since she cannot find it, she accesses the Artificial Intelligence section looking for a tab containing webinars related to that topic. Since she can't find it, after few seconds she decides to go back to the homepage. Here the user correctly selects the link to the Webinar section. The subsequent steps did not encounter any problems. |
| *T2* | *Locate the Milan Office* | 1 min 27 sec | Not required. | No problems detected. The user quickly, and apparently effortlessly, reaches the information he was looking for. |
| *T3* | *Retrieve information about a game* | 1 min 14 sec | Not required. | To perform this task, the tester uses the search function. She successfully finds the articles with the information she was looking for about the game. |
| *T4* | *Job search* | 1 min 51 sec | Not required. | The user shows some difficulty in finding the button to access job opportunities for technology enthusiasts. However, the task is completed successfully. |
| *T5* | *Event discovery* | 2 min 53 sec | The task fails: the user cannot find the section she is looking for until after telling her to focus on the “About” menu in the navigation bar | The user does not notice the link to the section dedicated to events for kids despite it being listed in the menu she opened. The user begins to navigate visibly disoriented between the various pages without success. The task ends correctly only after requesting assistance. |
| *T6* | *Financial Report* | 48 sec | Not required. | No problems detected. The user quickly, and apparently effortlessly, reaches the information he was looking for. |

# Post-test questionnaire

Immagine che contiene testo

Descrizione generata automaticamente